

GD7 FAQ

Q: How can I best describe the functions of the GD7 Graphic Display?

A: Think of the GD7 as a combination of a digital picture frame and a mini order confirmation board. The picture frame portion of the GD7 will run a slide show of the jpeg images on the SD card and the confirmation board will display the transaction as each item is entered.

Q: Can I change the order in which the images are displayed?

A: Yes. Images will display in alphabetical order by file name, however all files must be loaded on the SD at the same time. If you add a new image directly to the SD, it will be added at the “end of the line” regardless of its name. If you wish place the new image in alphabetical order, you must first clear the SD of all images, and then add all of the images, including the new one, in from another folder.

Q: Can I adjust the format of the screen?

A: No. The format is fixed. The image is displayed on the left side of the screen and the transaction information is displayed on the right-side.

Q: Can I adjust the timing of the image changes?

A: No. Each image will display for about 10 seconds before changing.

Q: When connected to an SPS-2000 or SPS-5X0, the GD7 is displaying the subtotal after each item. Why?

A: P Mode System Option/Validation/Subtotal Option #8 “Display Running Subtotal on Pole” is set to **Yes**. Change this option to **No**.

Q: What will display when using the GD7 in a guest check environment?

A: Only newly posted items will display. Recalled items do not display.

Q: Are there any other mounting options?

A: VESA mounting holes, located on the back of the display, allow the display to be mounted on VESA-standard mounts.

Q: What is the purpose of the USB port on the display?

A: There currently is no function for this port.

Q: Can the GD7 be purchased with a DB9 style RS232C connector.

A: No. For connecting to ECRs with only DB9 ports, you can use CRS P/N 522133 Modular Adaptor, specifically configured for the GD7.

Q: When connected to a SAM4s 530, the display will not update until the next image is displayed.

A: Images must be loaded in the SD root directory. This will occur when images are located in another folder.